

ABSTRACT

OF THE ACADEMIC DISCIPLINE

"CONFLICTOLOGY"

DESCRIPTION OF THE DISCIPLINE

Conflictology as an academic discipline provides deepening and consolidation of theoretical knowledge, formation and development of practical skills and abilities for students to solve specific problems of conflict management in various fields of activity.

Upon completion of the study of the discipline "Conflictology", students will be able to:

- to assimiate the object and subject of conflictology, the essence of the conflict and its structure;
- to distinguish between types of conflicts in society and their peculiarities;
- learn the features of intrapersonal, interpersonal and intergroup conflicts;
- to distinguish between psychological features of the mechanism of conflict;
- analyze the theories of personality behavior in conflict;
- apply conflict management technologies;
- learn psychological conditions for preventing and resolving conflicts;
- use technologies of effective communication and rational behavior in conflict;
- identify the mechanism and causes of social conflicts;
- determine the stages of the conflict in order to further resolve it;
- to recognize intrapersonal conflict;
- identify the main stages of the negotiation process;
- to determine ways of resolving conflicts in management;
- use the knowledge gained to prevent and regulate conflicts.